

TERMS & CONDITIONS

1. Eligibility for first-time customers

For the purpose of this promotion, a first-time customer is defined as an entity or company that has not engaged in any test & consultancy services with REVIVO BioSystems through a Purchase Order.

The first-time customer status is applicable at the company legal entity level, not at the individual level. If any division, headquarter or wholly owned subsidiary of a company (including its group or holding company structure) has previously engaged in business with REVIVO BioSystems, other divisions or subsidiaries of the same company will not be considered first-time customers.

2. Discount Applicability

The 10% discount is exclusively applicable for one-time use on REVIVO BioSystems' test services and consultancy. This promotion does not extend to the purchase of any other REVIVO BioSystems' products. This discount is also not cumulative and cannot be used together with any other promotion that might be applicable at any time.

3. Minimum Purchase Requirement

To apply the discount, a minimum purchase amount of USD 10,000 is required in a single order. This amount must be met after applying any other discounts or promotions and before taxes and shipping costs.

4. Discount Code Validity

The discount code provided shall be utilized within 3 months from the date of issuance by officially procuring services through a Purchase Order. After this period, the discount code will expire, and if any, extension of the discount code will be at the sole discretion of REVIVO BioSystems.

5. Legal Compliance

The promotion is subjected to all applicable laws and regulations, and these terms and conditions shall be governed by the laws of Singapore.

6. Modification of Terms

REVIVO BioSystems reserves the right to modify, amend, or update these Terms & Conditions at any time, and without prior notice. Customers are encouraged to review them periodically for changes. Using the discount code at any time during its validity period will constitute acceptance of any revised valid Terms & Conditions at such time.

Note: These Terms & Conditions are effective as of 23.01.2024 and will survive beyond the promotion period to govern any ongoing or subsequent transactions between REVIVO BioSystems and the customer.

Please contact sales@revivobio.com for any questions or concerns regarding these terms.

By using the discount code or engaging in business with REVIVO BioSystems, the customer agrees to abide by these Terms & Conditions.

7. Data Protection and Privacy

By engaging with REVIVO BioSystems, you acknowledge and agree to our commitment to protecting your data and privacy. For detailed information on how we handle and safeguard your personal information, please refer to our Data Privacy Policy available on our official website. This policy outlines the measures we take to ensure the confidentiality and security of your data, as well as your rights and options regarding its usage.

8. Cancellation and refunds

Upon placement of a Purchase Order (PO) with REVIVO BioSystems, you enter into a binding agreement to proceed with the purchase. Please note that, due to the nature of our services, once a PO is placed, no cancellations or refunds will be accepted. This policy is implemented to streamline our operational processes and resource allocation efficiently. We appreciate your understanding of this commitment and encourage you to carefully consider your requirements before confirming your order.

9. Liability Limitations

REVIVO BioSystems accepts no liability for indirect or consequential losses arising from service delays, errors or unavailability. This includes but is not limited to delays in delivery, associated costs, or any other cascading effects. This provision is crucial in scenarios where unexpectedly high demand, resulting from successful promotions, may impact on our ability to deliver services promptly. We reserve the right to make adjustments to address these situations and mitigate any potential negative consequences on both our operations and our clients.

10. Force Majeure

In the event of unforeseen circumstances beyond our control, including but not limited to acts of nature, governmental actions, or other events classified as force majeure, REVIVO BioSystems shall not be held liable for any failure or delay in fulfilling our obligations under the promotion. This force majeure clause is intended to provide protection against events that are unforeseeable and unavoidable. We commit to making reasonable efforts to mitigate the impact of such events on our services and will communicate promptly with affected parties regarding any necessary adjustments.